

RETAILERS:

Our products are sold throughout Scandinavia in most furniture chains and in some freestanding furniture shops.

We are happy to guide you to our nearest retailer at: sales@hammel-furniture.dk.

FURNITURE MAINTENANCE:

All good things that are made to last need good care. Below we have gathered some of the most important recommendations concerning maintenance of Hammel's products. The recommendations are partially based on the guide from Danish Furnituremakers Quality Control "Take good care of good furniture", which you also can find at their website: www.dansk-mobelkontrol.dk.

In general:

- Always start by using the mildest cleaning agent. I.e. demineralised or cold, boiled water.
- Candle wax and chewing gum are most easily removed after careful freezing with a carbon dioxide freeze spray (available at most electronics retailers).
- Always protect tabletops against heat, damp, coloured objects. Use trivets.
- Remember to tighten fittings where necessary.
- Please note that wooden table legs can leave stains (especially in connection with washing floors or cleaning carpets).
- Never place furniture directly up against radiators or heaters.
- Red wine, coffee or the like, can leave a mark if you leave it on the table top and do not remove it right after it has been spilt.

Veneered products:

Hammel's products of veneered wood are made of real wood veneer attach to a chipboard or MDF in some cases. The veneer is only 0,2 mm thick, so do not try to sand the product. Given that the product is made of real wood, colour differences will occur naturally. Furthermore the colour of the product will change because of sunlight and light in general. We therefore recommend that you frequently move the things around that you have placed on the product, to ensure an even surface.

Laquered surfaces:

Wipe with a clean, dry cloth or a cloth wrung out in clean water. Wipe off immediately with a clean dry cloth. Soiled surfaces are wiped with a cloth wrung out in soap solution or water and washing-up liquid. Wipe off immediately with a clean dry cloth.

Soap-treated surfaces:

The items are pre-soap-treated from the factory. To obtain a nice finish, a velvet like and resistant surface, we recommend that you immediately after the unpacking and before you start using the product gives it a finishing treatment with a soap for wood.

Ask your retailer, which product to use. We recommend the wood-soap from Guardian.

Please note that dirty and black fingerprints can occur at the furniture, this is often due to handling during the packaging. Follow the instructions at the soap-product to remove the stain.

General maintenance is made by wiping with a clean, dry cloth. Soiled surfaces should be wiped with a cloth wrung out in soap solution. (NB, Soft soap should only be used on pine).
wipe with a clean, dry cloth or a cloth wrung out in clean water or water and washing-up liquid. Do NOT use soft soap or soap flakes.

Untreated surfaces:

Untreated surfaces need treatment with "soapy water" (see below) to protect it from dirt and stains. The table must be soap treated immediately, before you start using it. Afterwards once a week in the following 6-8 weeks and after that as needed, we recommend every third month.

Soap solution: 1/2 dl soap flakes to 1/2 l lukewarm water (max 37 C). The soap solution is carefully attached to the wooden surface. The edges should only have once. IMPORTANT in order to avoid discoloration all extra lather should immediately be removed. Remember to moisten the underside of the plate with soap solution, in order to avoid it from warping (is not valid for tables with tiles). The table plate must never be floating with water. Especially after the first soap treatments the fibres of the wood can rise. In this case they can be sanded down with grade 180 or 220 sandpaper. Never use steel wool. Remember to sand along the grain.

General maintenance:

Wipe with a clean dry cloth. Soiled surfaces should be wiped with a cloth wrung out in soap solution (see above). Never use soft soap or liquid soap. Stains like red wine, beetroot, coffee or the like must be removed immediately. Smaller stains can be removed by using sandpaper grade 180 or 220. After the sanding, soap treatment is needed.

Metal:

Brushed steel surfaces are resistant to dirt as well as liquids. Please note, that you have to be careful with water, as it can cause damaged chromium to rust.

General maintenance:

Wipe with a cloth wrung out in water and washing-up liquid.

Thorough cleaning:

Chromium and stainless steel can be wiped with a cloth moistened with methylated spirits. Caution - fire risk! Provide ventilation!